

## Remember...Customer Satisfaction...Our #1 Goal

You can assist your DaimlerChrysler Dealer in making a fast, accurate diagnosis of your vehicle by completing those sections of the "Customer Diagnostic Evaluation" work booklet that cover your service concerns. They cover four vehicle service categories where a detailed description by the owner is very helpful in correcting the problem.

The are:

- Heating and Air Conditioning
- Noise and Vibration
- Automatic Transmission
- Engine Driveability

In the event that you require service in one of these areas, please complete the appropriate section and give it to the Dealer Service Advisor.

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Customer Name

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Address

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City

State

Zip

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Make of Vehicle

Model Year

Date

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\_\_\_\_\_ Vehicle Identification Number (VIN)