



HEV Transmission Check Sheet

Dealer Name _____ Dealer Code _____ Date _____
 Contact Name _____ Phone/Cell _____ WRO _____
 Last 8 Digits of VIN _____ Mileage _____ Repeat Complaint? Yes ___ No ___
 Complaint _____

SERVICE ADVISOR SECTION

Check all that apply

- Engagement into Drive
- Engagement into Reverse
- Heavy Acceleration
- Light Acceleration
- Constant Speed (indicate speed)
- Coasting
- Heavy Braking
- Light Braking
- Kickdown/WOT Acceleration

Does Not Occur	Slips	Late or Delayed	Early	Harsh	Shudder	Search Busy	Stalls

Warning Lights: READY Engine Fuel Anti Lock Traction Control ETC HEV Service

When does this performance Related Concern occur? Please check all that apply.

Always	Electric	Braking	Gear selector position _____	Tow haul active
Intermittent	At idle	Cornering	Extremely hot (above 90°F)	During engine auto stop
Trans cold	Part throttle	While towing	Extremely cold (below 10° F)	During engine auto start
Trans hot	Wide open throttle	High altitude	On severe incline/grade	During Launch from Stop
Fuel Saver On (MDS active)		Fuel Level	At _____ mph	
Driving Conditions	Surface: Wet Dry	Road Condition: Smooth Bumpy Flat Twisty	Pot Holes	
Road Type: Dirt Cement Gravel Black Top	Traffic Conditions: Stop & Go Light Traffic		Heavy Traffic	

Leaks: When _____ Where _____

NOISE CONCERN / CIRCLE : Buzz Whine Clunk Rattle Other _____

WHICH OCCURS: Moving Still In Gear Out of Gear Coast Down (Regen) Braking Engine On / Off

TECHNICIAN SECTION

Please provide environmental data. Condition Duplicated? Yes No

Description of Issue: _____
 Physical Underbody/Wheel Damage: _____
 Trans Fluid Level: Correct _____ Low _____ High _____ Condition: Normal _____ Burnt _____
 Shift Lever Status Test: HCP: Passed _____ Failed _____ TCM: Passed _____ Failed _____
 Does issue still occur with the Regenerative Brake System turned off? Yes _____ No _____

Fault Codes before Repair / Replace

HCP _____
 PCM _____
 TCM _____
 DTCM _____
 ABS _____

Line Pressure <small>(When required by service manual)</small>	Commanded	Estimated	Gauge
Park (main)			
Drive (main)			
Park (Aux)			
Drive (Aux)			

Software Part No. TCM _____ HCP _____ DTCM _____
 PCM _____ ABS _____

Are there any non-factory installed devices or modifications to the vehicle (CB radio, axle ratio changes, tire size changes, heavy electrical draw add on's, etc.) Yes _____ No _____
 If yes, please describe. _____

Is this a taxi, fleet or delivery vehicle? Yes _____ No _____

TECHNICIAN DIAGNOSIS: _____

TECH ID#: _____

TECH SIGNATURE: _____