

Customer Information Help Form

Heater and Air Conditioner Diagnostic Evaluation (208000)

Please check the boxes and describe conditions that apply to your vehicle's heater and air conditioning system.

Symptom

- Air conditioning does not work properly
Is there any cooling effect?

Yes No

If yes, how long does it take to cool vehicle?

_____ Minutes/Miles

- Heating doesn't work properly
Is there any heating effect?

Yes No

If yes, how long does it take to warm vehicle?

_____ Minutes/Miles

- Airflow cannot be changed to different outlets.

Which outlets do not work

- Center
 Left (driver) side
 Right (passenger) side
 Floor
 Defroster
 Outlet temperature fluctuates back and forth.
 Air intake cannot be changed
Which does not work?
 Fresh (outside) air
 Recirculating air

Unusual noises (Please describe)
Refer to "Vehicle Sounds" for examples and definitions.

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- Noise occurs when A/C compressor is on

- Noise increase with engine speed

- Noise changes when control level is moved to change air outlet.

- Unusual smells (Please describe)
Examples: Oily, chemical, musty odors
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When Did Problem Start to Occur?

- Suddenly occurred, Mileage:
-

- Gradually occurred, Mileage:
-

- Just started
 Since vehicle was new

How Often Does Problem Occur?

- Rarely Sometimes
 Always

Additional notes:
