

Customer Diagnostic Evaluation Form

Customer Information Help Form

Engine Driveability Diagnostic Evaluation

(Refer to OASIS Service Code Pocket Card for Specific code Numbers)

Please check the boxes and describe engine driveability conditions that apply to your vehicle.

Symptom

- Hard starting or not starting but cranks properly
- Excessive cranking time before starting
- Starts normally but engine stalls—will not run
- Rough (unsteady) idle speed
- Idle speed is too high
- Engine hesitates or stalls on acceleration
- Engine stalls on deceleration or quick stop
- Engine pings or knocks
- Engine runs on after key is turned off
- Engine backfires (popping noise)
- Speed changes without touching accelerator
- Poor gas mileage

(_____MPG)

Other: _____

When Does Driveability Problem Occur?

Engine temperature gauge at:

- Cold
- Warm-up (fast idle)
- Normal
- Hot
- At all temperature

Weather conditions:

Hot days
Cool or cold days
Humid or rainy days
Other: _____

Driving conditions:

- Accelerating
 - Light
 - Medium
 - Hard
- Decelerating (Foot off accelerator)
- Cruising (constant highway speed)
- Braking

Occurs at vehicle speed of _____MPH

Occurs at engine speed of _____RPM

What Type of Fuel is Used?

- Regular
- Unleaded
- Premium unleaded
- Gasohol

_____Brand of fuel used?

When did driveability Problem Start to Occur?

Suddenly occurred, Mileage _____

Gradually occurred, Mileage _____

Just started
Since car was new

How Often Does Driveability Problem Occur?

Rarely Sometimes Always

Notes: _____
